

# SHANMUKHA MANTRI

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## SUMMARY

I am eager to contribute my technical expertise, skills, and experience to an innovative organization committed to driving meaningful progress. As a dynamic Implementation Analyst/Engineer with proficiency in MySQL and HRMS software, I excel at clarifying intricate technical processes and functionalities. Diligent and detail-oriented, I am dedicated to delivering excellence across all project phases.

## EXPERIENCE

Senior Implementation Analyst | Engineer 11/2022 - Present  
Adrenalin eSystems Ltd Bangalore

### My Role and Responsibilities

- Managed the entire project lifecycle from initial customer contact through successful implementation and deployment.
- Implemented and upgraded software systems, overseeing configuration changes for HR Foundation, Workforce Administration, Payroll, Performance Management systems, and Talent Acquisition modules for various clients.
- To address issues and solve in MySQL servers and provide coding solutions for both new installations and on-premises client deployments, patch deployment is conducted.
- To ensure accurate reporting, I tracked all projects using a range of tools including MySQL, application logs, Advance MS Excel, Database servers and the Adrenalin application.
- Implemented software upgrades and bug fixes in a timely manner while ensuring minimal disruption to end users.
- Analyzing data to extract valuable insights for clients, I identify areas for enhancement and improvement.
- Utilizing dashboards, I provide clients with graphical representations of insights for enhanced understanding and decision-making.
- I facilitated weekly status meetings with both Clients and internal stakeholders to review progress, discuss updates on project timelines, and ensure alignment.
- Collaborated with customers to ensure timely delivery of solutions that met their needs.

## EDUCATION

BBA in Business Analytics 05/2016 - 04/2019  
Gandhi Institute of Management & Technology  
GPA | 8.36 / 10

MBA in Business Analytics 07/2020 - 07/2022  
Ramaiah University of Applied Sciences  
GPA | 8 / 10

MEC/Commerce 05/2013 - 04/2015  
Master mind  
GPA | 9.06 / 10

Central board of Secondary Education (CBSE) 04/2011 - 03/2013  
N.V.R.Educational.Institution  
GPA | 8.4 / 10

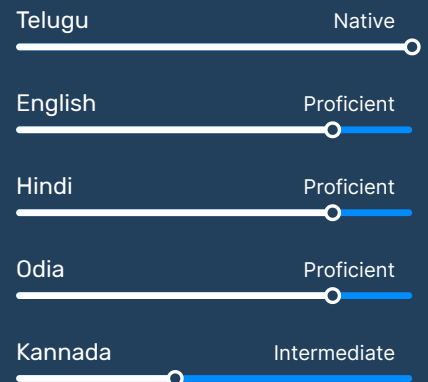
## SKILLS

MySQL · Tableau · HRMS Application ·  
Microsoft Excel · Microsoft Access ·  
Microsoft Word · Microsoft Powerpoint ·  
Database Management

## SOFT-SKILLS

- A Leadership
- B Problem Solving
- C Team work
- D Conflict Resolution
- E Communication
- F Empathy

## LANGUAGES



## ACHIEVEMENTS

- Recognized with a SPOT award for outstanding implementation engineering achievements during the first quarter of 2024.