

**Mr, Harshal S**

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**MOTIVATED AND TECH-SAVVY INDIVIDUAL SEEKING AN ENTRY-LEVEL CALL CENTER POSITION IN A WORK-FROM-HOME ENVIRONMENT**

- Reliable, Excellent communication skills, Proactive Customer Service Representative (Remote) as a **fresher** with technical proficiency, problem-solving skills, positive attitude. Eager to contribute enthusiasm, adaptability, and a fresh perspective to a dynamic team.

**Education**

Higher Secondary Education  
Bal Vidya Mandir High School and Jr College

**Skills (Customer Service Representative as Fresher)**

- Developing essential skills like communication, problem-solving, and time management in a call center environment
- Maintaining discipline in productivity while working from home.
- Utilizing self-motivation to maintain high productivity levels despite fewer distractions.
- Developing strong technical skills in communication tools to get highest customer satisfaction rate.
- Resolving customer inquiries successfully, while working independently & try reducing the need for IT at maximum capacity
- Seeking a position as a call center representative to provide exceptional customer service and contribute to team success in a remote environment
- Fluent in languages like English, Hindi and Marathi with excellent communication skills tailored for customer service jobs