



NARESH MANDALA

CAREER OBJECTIVE

To excellence in working as dynamic professional offering solutions to business using the best available where my analytical ability and analyzing quest are used maximum for growth of the organization and to grow with the organization. Seeking a challenging position in well-established company that offers achieve professional growth and ample opportunity to learn and enrich my competencies in my profession.

WORK EXPERIENCE

Mahendra Next Wealth IT India Pvt Ltd, Pondicherry
Executive Operations **Apr 2024 - Present**

- Working on Amazon Rufus, an AI-powered shopping assistant that helps customers with product-related queries.
- Responsible for evaluating daily performance metrics of the Rufus system by analyzing how accurately and helpfully it responds to customer queries
- Annotate and label data based on customer interactions to assess the relevance and quality of AI-generated responses.
- Perform data collection, processing, and cleaning to ensure high-quality datasets for machine learning model training.
- Contribute to the development of robust AI models by creating structured and annotated datasets essential for training, validation, and testing.

CONTACT DETAILS

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D.No.2/178, SC Colony,
Korrakodu Village,
Kuderu Mandal,
Anantapur District, AP-515711

EDUCATION

Sri krishnadevaraya University

Bachelor of Science, 2014 - 2017

Bio-Technology

Percentage - 60

Anantapur

Sri krishnadevaraya University

PG Diploma in German 2022 - 2023

Percentage - 63

Anantapur

TECHNICAL SKILLS

- Microsoft office (Excel, Word, Outlook & Power point)
- Outlook configuration
- Basic Accounts
- Typing

PROFESSIONAL SKILLS

- Management Skills
- Leadership
- Problem Solving
- Critical Thinking
- Adaptability
- Communication

LANGUAGES

- **German** : Intermediate
- **English** : Fluent
- **Telugu** : Native

ACHIEVEMENTS

- Certificate in **German B1**, Sri Krishnadevaraya University, Anantapur
- Certificate in **German B2**, Erfolg German Language Classes Institute, Hyderabad

Deutsch Bank, Pune

(On the Payroll of Scymes Service Pvt Ltd)

Executive Operations

Oct 2023 - Apr 2024

- Detail analysis of the request or queries for Saldenbestätigung Process
- Transcript the emails in German and respond back with queries
- Translation of E-mails German to English and English to German
- Responsible for consolidating the final data and upload the final data in Blue prism Software
- Coordination with RM in German Language via Mails
- Processing Clients in different business tools and contacting different internal teams to get a Client's financial data
- Handling various process tools and Applications
- Preparing Reports and tracker to ease the process

DECLARATION

I Hereby Declare that the above information furnished are true to the best of My Knowledge and Belief.....

(Mandala Naresh)