

CURRICULUM VITAE

VISHWANATH. G. M.

#1558, Sir M Visveswaraya Layout,
5th Block, Ullal Main Road,
Near Vidyanikethan School, Bangalore- 56
Mobile No. 9880511334
Email Id: vmgowda@gmail.com

Career Objective: -

Seeking a position which allows me to apply my professional background and acquired skill sets to manage business critical functions to align the efforts towards achieving the goals of the organization.

Work Experience: -

Worked in First American India Pvt Ltd. (Intertitle), as Sr. Process Associate from March 2006 to January 2012.

Worked in Fidelity National Financial as Sr. Process Analyst from January 2012 to July 2013.

Worked in Thought Focus Technologies as Sr. Process Developer from August 2013 to August 2014.

Worked in Altisource Business solutions as Sr. Process Associate from September 2014 to January 2015.

Worked in First source (ISGN) as Sr. Process Analyst from September 2016 to November 2020

Worked in Verity Global Solutions as Quality Analyst from November 2020 to September 6, 2022.

Process Knowledge: -

Title Search, Examining, Trust Review, Quality Auditing, Title Support Services, Title Curative, Title Policy, Reverse Mortgage, RMS HUD Assignment (Claims - Servicing).

Applications used: -

Netronline Search, Title Point, Integrity, Landex, ACS, Fast Webb, Data Tree, Data Trace, Online County website and ResWare.
Well Versed in MS-Office (Excel, Power Point)

Roles and Responsibilities: -

- Allocation of Work and Floor Support, Training new hires
- Interacting with clients through E-mail regarding process-oriented requirements & queries.
- Attending Weekly Client Calls and clearing the Process knowledge gap by taking clarifications and cascading the same to the Ops team by taking Team huddle.
- Having a monthly review with individuals in the team to know process knowledge.
- Doing Error analysis and root cause analysis with the operation team to improve the process quality.
- Publishing quality dashboard to the operation team.
- Giving Heads up for the quality red flags and quality benchmark.
- Checklist Preparation and Procedural Updates.

Academic Qualification: -

B.A. from Bangalore University.

Diploma in Hardware and Networking. CTCUP.

SAP - Material Management course completed with six months of internship.

Personal Details:

Name : G. M. VISHWANATH.
Father's name : Late G.T. RANGE GOWDA.
Date of Birth : 28-09-1982.
Sex : Male.
Marital status : Married.
Residential Address : 1558, Sir M Visveswaraya Layout,
5th Block, Ullal Main Road,
Near Vidyanikethan School, Bangalore- 56
Contact number : 9880511334
E-mail : vmgowda@gmail.com

I hereby declare that the statements made in the above performance are true and correct to the best of my knowledge and belief.

DATE:
PLACE: Bangalore.

Yours faithfully
(VISHWANATH.G.M.)